

Southside Pediatrics
“A Partnership with Your Physician to Create a Lasting Relationship”

Health care visits for children can be more than just getting shots, having ears examined or treating the physical symptoms of an illness. Each visit is an opportunity for families and their healthcare provider to partner and promote quality health care for the child but also to support the family’s needs in their journey to raising their child. The foundation of family centered care is the partnership between families and their healthcare provider. The staff of Southside Pediatrics is looking forward to building a healthy long term relationship with you and your family.

“Let’s get started”

Patient Name: _____

As your doctor, our goal as “Family-Centered Care”:

- Supporting the family as the constant in the child’s life
- Provide information about health and wellness appropriate to the child/youth developmental stage
- Explain diseases, treatment and results in an easy-to-understand way
- Respect your privacy – the medical information will not be shared unless you give us permission
- Have a doctor on-call 24 hours a day, 7 days a week
- Support your family if your child is admitted into the hospital
- Work together as partners to make health care decisions
- Refer our patients to trusted experts when needed
- Provide a dedicated “**Care Team**” to service your child’s needs in the most efficient way
- Assess and accurately document the developmental status of your child.
- Respect you and your child as partners in helping your child grow

A “Medical Home” means we trust you to:

- Provide us with all the information you have regarding your child’s health and illnesses
- Follow the AAP guidelines and your provider’s recommendations regarding routine newborn preventative care
- Work together in the best interest of the child and the family
- Provide us with the most up-to-date information regarding care your child receives outside this office
- Annually schedule your child’s routine physical so we can discuss your child’s overall health, growth and behavior
- Keep scheduled visits or Reschedule your visits 24 hours in advance whenever possible
- Call your doctor first with problems, unless it is a medical emergency
- Administer all of the medicine as prescribed and follow the doctor’s advice
- Learn about your insurance so you know what and how it provides coverage
- Pay your share of the visit fee when your child is seen in the office
- Respect us as individuals with skills and expertise in helping your child grow

I have read the above information and agree with its content and terms:

Parent Signature and Date

Provider Signature and Date